

# INCENTRA

## SOLUTIONS, INC.

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## **INCENTRA ACCEPTED INTO THE SYMANTEC TECHNICAL SUPPORT PARTNER PROGRAM**

### *Incentra to Provide Technical Support for Symantec Storage Products*

**Boulder, Colo., August 1, 2007** – Incentra Solutions, Inc. (OTCBB: ICNS), a leading provider of complete IT and storage management solutions for mid-size enterprises and service providers, today announced it has been accepted into the Symantec Technical Support Partner Program (TSPP). One of only eight partners in the United States, Incentra has been authorized to provide first call support on the Veritas NetBackup and Storage Foundation product lines for Symantec.

“We are pleased to have Incentra join our Technical Support Partner Program. Incentra’s unique storage expertise makes it an ideal participant to provide Symantec customers with in-depth support for our high availability products,” said Manos Menayas, vice president of Enterprise Support Services, Symantec. “The elite partners in TSPP have demonstrated that they can deliver world-class support and invest in their resources to successfully complete the same readiness training as our own internal support teams.”

The TSPP enables qualified Symantec partners to deliver technical support on authorized products. Incentra provides successful management to more than 250,000 backup jobs monthly across 100 storage infrastructures in 50 locations and ensures operational service delivery excellence to its customers.

Each TSPP applicant is required to meet the following comprehensive requirements to become a member in the program and provide technical support for authorized Symantec products.

- Symantec Partner Program, Platinum Level
- Call center open 24x7
- Electronic case tracking system
- Support lab
- Renewals infrastructure
- Fully-trained for each authorized Symantec product, using Symantec’s internal Support Readiness Training (SRT) curriculum

In addition, TSPP members are continually monitored by Symantec to ensure quality of the support. Some of the criteria include case closure records, training history and support renewal rates.

“Incentra has successfully sold and managed Veritas NetBackup solutions for its customers for years. Our extensive engineering and operational experience combined with our investments in certification and training make us an ideal service provider for mid-size enterprises throughout the United States and Europe,” commented Shawn O’Grady, president and Chief Operating Officer, Incentra.

### **About Incentra Solutions, Inc.**

Incentra Solutions, Inc. ([www.incentrasolutions.com](http://www.incentrasolutions.com)) (OTCBB:ICNS) is a provider of complete IT & storage management solutions to enterprises and managed service providers in North America and Europe. Incentra’s complete solution includes managed services, professional services, hardware and software products with the Company’s First Call and Enhanced First Call support services, Professional Services, Managed Storage Services and financing options.

### **Incentra Solutions Forward Looking Statements**

*Certain information discussed in this press release may constitute forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 and the federal securities laws. Although the Company believes that the expectations reflected in such forward-looking statements are based upon reasonable assumptions at the time made, it can give no assurance that its expectations will be achieved. Readers are cautioned not to place undue reliance on these forward-looking statements. Forward-looking statements are inherently subject to unpredictable and unanticipated risks, trends and uncertainties such as the Company’s inability to accurately forecast its operating results; the Company’s potential inability to achieve profitability or generate positive cash flow; the availability of financing; and other risks associated with the Company’s business. For further information on factors which could impact the Company and the statements contained herein, reference should be made to the Company’s filings with the Securities and Exchange Commission, including Annual Reports on Form 10-KSB, Quarterly Reports on Form 10-QSB and Current Reports on Form 8-K. The Company assumes no obligation to update or supplement forward-looking statements that become untrue because of subsequent events.*

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